

Flat 69 Copenhagen Court, Pell Street, London, SE85ES +447400787113 satire.irena@gmail.com

RELATED EXPERIENCE

PERSONAL PROFILE

Saneri Ltd.

CEO | founder (www saneribox.lv)

08.2014. - 11.2016.

E-commerce startup focused on providing marketing and PR services to cosmetics companies in Latvia. We have created a niche on the market by building a "beauty box" subscription service- an effective marketing tool for cosmetics manufacturers and distributors to promote their products, by giving target audience an opportunity to test cosmetics samples at home before making decision on purchase of full-sized products.

Main responsibilities:

- fully in charge of company's operational processes, financing, sales, HR, PR, strategy planning and implementation, marketing activities and CRM;
- being an inspiring enthusiast with high standards of personal ethics while leading the team and encouraging colleagues;
- ultimately responsible for company's successful performance and high-level brand image, continuously growing customer data base and achieving sales targets.

Antaris Ltd.

Chief Marketing Officer

05.2014. - 12.2014.

Retail chain operating 65 grocery stores across Latvia with an annual turnover of EUR30 million. Main responsibilities:

- overall marketing strategy development and implementation for 65 grocery stores located in different regions of Latvia;
- implementation and management of marketing budget;
- ATL & BTL marketing activities planning and control of execution;
- pricing strategy; development and measurement of key metrics around the business, including loyalty program KPI's, user acquisition, conversion rates, satisfaction and renewal rates;
- development and execution of company re-branding project.

Drogas Jsc. (A.S. Watson Group)

Customer Relationship Manager

03.2013. - 04.2014.

Main responsibilities:

- manage and operate company's loyalty program; maintain current member's loyalty and satisfaction level and ensure the CRM KPIs are achieved in positive trends;
- develop company's CRM strategies basing on global CRM strategy and findings;
- based on analysis, design and organize CRM campaigns to generate high customer response and additional margin:
- develop and implement targeted promotions (digital marketing, DM);
- manage and control marketing budget and strategy planning;
- web/digital project management, new web-page development and launch.

Baltic Trading Ltd.

Executive Director

03.2012. - 01.2013.

Contract job in a HORECA business.

Main responsibilities:

- rearranging business processes and preparing it for sale;
- financial flow planning and control;
- staff management; organization and control of supply process;
- building relationships with external partners and suppliers;
- development and coordination of all marketing, advertising and promotional activities.

Nutricia Ltd. (DANONE Baby Nutrition Baltics)

Brand Manager Milupa

03.2011. - 12.2011.

Main responsibilities:

- developing marketing budget and strategy for Milupa brand;
- planing, managing and coordinating all marketing, advertising and promotional activities
 Pan-Baltic;
- $\bullet\,$ analyzing market trends, flagging issues and opportunities, proposing solutions for portfolio performance improvement;
- maintaining information flow with other functions in the organization and within international network etc:
- web/digital project management, new web-page development and launch.

I am a creative person, who is always trying to be an inspiring enthusiast with high standards of personal ethics while leading the team and encouraging colleagues. I am able to organize and prioritize tasks and tolerate stressful situations. Excellent in individual tasks as well as good as a team member with strong leadership qualities. I am capable to adopt new things and master new skills quickly. My solid marketing experience in different fields (production, FMCG, retail, e-commerce, digital) gave me significant added value leading successfully my own start-up business, yet I feel good in corporate environment. New challenges motivate me and I'm always ready to take responsibilities.

Date of birth: 22 September 1985.

LANGUAGES

Russian English Latvian French

INTERESTS

 $\label{thm:constraints} \mbox{Horse-riding, running, interior design, billiards.}$

DRIVERS LICENCE

B category (since 2004).



Flat 69 Copenhagen Court, Pell Street, London, SE85ES +37120222822 satire.irena@gmail.com

RELATED EXPERIENCE

SKILLS

Nutricia Ltd. (DANONE Baby Nutrition Baltics) **Junior Brand Manager Babyfood**

01.2009. - 02.2011.

Main responsibilities:

- · implementation of marketing strategy for the respective brand, analysis of market trends, driving of brand growth in Baltic market, maintenance of contacts with external partners, development and implementation of the new products;
- · web/digital project management, new web-page development and launch.
- Parex Bank Jsc.

Customer acquisition manager

02.2007. - 03.2008.

EDUCATION

Riga International School of Economics Administration (RISEBA)

Business manager | 2004 - 2008

Second-level professional higher education diploma equivalent to First Degree and Level V Professional Qualifications

Main fields of study: Business Studies, Management, Marketing, Economics and Finance

ADDITIONAL TRAININGS AND QUALIFICATIONS

Industry Day 2016 "Ecorganizing business @ IT"

May 2016

Workshop "Marketing strategy planning"

May 2016

Workshop in direct mailing and e-mail marketing

November 2013 November 2013

RigaCOMM IT Fair and Business Conference Training workshop "Business negotiations"

August 2013

A.S. Watson "Think Customer Conference"; global CRM and digital trends

June 2013

Participated as a speaker, sharing best practice results as a CRM manager at Drogas Latvia.

• Danone Marketing University

October 2010

Two days course in Brand DNA Triangle; Target Audience, Brand Equity, DNA Mix.

REFERENCES

Olga Shunina

Head of People & Communications, Group HR (Europe) at A.S. Watson Group (direct contact upon request).

DIRECT MAILING

market research FMCG

MAGANEMENT

COMMUNICATION marketing strategy

DIGITAL CRM analytics MEDIA loyalty programs flexibilty

product launch content

confidence

web page development

MEDIA

presentation E-COMMERCE skills

production

digital marketing

teamwork **SOCIAL MEDIA** competitive analysis

negotiations

online marketing

WWW

product marketing

innovative

channels

digital

marketing advertising brand management

campaign **CUSTOMER INSIGHT** development

branding PR retail **LEADERSHIP** content

development

engagement